



Terms and Conditions for customers using the Highfields golf online booking facility.

Tee Time Booking Policy

1. Online customers are able to pre book times 14 days in advance.
2. Online customers can book up to but no more than 2 tee times in one day.
3. To book online please click through from our website hagl.org.uk on the book now buttons, which will then re direct to use www.highfieldsgolfltd.simplybook.it
4. All customers are required to check in at the centre reception prior to play. Customers will be asked for proof of the booking and players must obtain the relevant booking receipt.
5. Cancellations of bookings must be made by calling the golf centre on 07864703084 at least 24 hours in advance. Failure to cancel within 24 hours will result in loss of booking fees paid.
6. During busy periods Highfields Golf Ltd reserves the right to restrict players where necessary.
7. The management reserves the right to revoke any booking or refuse entry if the holder abuses the privileges listed

Rules and Conditions for Highfields Golf centre

1. The proprietor is known as Highfields golf Ltd.
2. The management reserves the right to govern the use of all golf facilities as deemed necessary.

3. Vouchers/rewards schemes are non-transferable and expire without use after 12 months. Where any balances will then be lost.
4. Any disputes or complaints must be put in writing for the attention of the Director. mark@onestopgolf.co.uk

Open Play Policy

1. We operate a smart casual dress code this must be maintained otherwise you may be asked to leave.
2. Tee times are made up of up to 4 people only, players found abusing this rule will be first asked to split up and failure to do so they will be asked to leave, and future booking cancelled
3. Children under the age of 12 must be accompanied by an Adult when using any of the facilities.
4. Extra care must be taken when swinging golf clubs, which should be on the golf carpet only.
5. Extra care must be taken when swinging a golf club for damages, especially on the golf course with structural posts and obstacles. Any damages will be the responsibility of the individual customer.

CCTV

Highfields Golf Ltd uses closed circuit television (CCTV) images for the prevention, identification and reduction of crime and monitor the sites buildings in order to provide a safe and secure environment for staff and visitors, and to prevent the loss or damage to the sites property.

Please ensure you check in at reception on arrival at least 5 minutes before your booking starts, when busy you may be asked to wait in your car.